

The Rider

Congratulations to Our Ten Year Volunteers!

A huge THANK YOU to these incredible volunteer drivers and ride coordinators for their decade of service to the community!



Pictured: Top LR - Bill Case, John Eberhard, Sarah Spence, Sue Buswell; Middle - Gontran Lamberty; Bottom LR - Sara Cochran, Carol Spangler, Carolyn Capizola, Jim Madachy; Not pictured - Peter Muncie

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We're on the Web!
www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Neighbor Ride
410-884-RIDE (7433)
neighborride.org

The Volunteer Center
Serving Howard County
410-715-3172
volunteerhoward.org

MD Access Point (MAP)
410-313-5980
marylandaccesspoint.info

FALL FEST / CASINO NIGHT 2014

The Coalition of Geriatric Services (COGS) is once again hosting a fundraiser to benefit Neighbor Ride and The Howard County Office on Aging's Vivian Reid Community Fund.

DATE: Friday, November 14, 2014

LOCATION: The Great Room at Savage Mill, 8600 Foundry Street, Savage, MD 20763

TIME: 6pm – 10pm

PRICE: \$65/Person (Early Bird Special – Before August 31st)

\$75/Person (After August 31st)

Tables of 10 may also be purchased - \$650 before August 31st, \$750 after August 31st

Join us for a fun-filled night of dinner, beer and wine, a wonderful Silent Auction, and more! The evening will also feature Casino Gaming Entertainment and a Texas Hold 'Em Tournament.

Policy Updates and Reminders

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride
- Your driver has not arrived at the scheduled time/place
- If an unanticipated change occurs in the course of an after-hours trip and you are unable to contact your driver directly

Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9a.m. to 2p.m. / Saturday 10a.m. to 1p.m.

THANK YOU!

We are so grateful to all of you for taking the time to complete and return our survey cards. These cards are sent out every six months, based on a passenger's Neighbor Ride start date. Your responses provide invaluable feedback for our staff; and are an important part of the program evaluation process required by our funders. The comments you write also often make our day and we so enjoy sharing them with our volunteers.

Neighbor Ride Rate Schedule

Neighbor Ride's fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. See the rate schedule for details. **If your income is limited, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 2 miles	\$5
2 – 6.99 miles	\$7.50
7 – 9.99 miles	\$15.00
10 – 14.99 miles	\$20.00
15 – 19.99 miles	\$25.00
20 – 35 miles	\$35.00

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride's upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
Memorial Day	Monday	May 26, 2014	No	No
4th of July	Friday	July 4, 2014	No	No
Labor Day	Monday	Sept. 1, 2014	No	No
Thanksgiving	Thursday	Nov. 27, 2014	No	No
Thanksgiving Friday	Friday	Nov. 28, 2014	No	Yes
Christmas Eve	Wednesday	Dec. 24, 2014	No	Yes
Christmas	Thursday	Dec. 25, 2014	No	No

Requesting Rides



- Call 410-884-7433

OR



- Visit www.neighborride.org, click on “Passengers” and fill out our online ride request form

Request Day	1st Available Ride Day
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Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

OFFICE HOURS: Monday–Friday 9a.m. to 2p.m. / Saturday 10a.m. – 1p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor’s name and group practice name are also requested.

Columbia Association’s Free Seniors Events Shuttle

Columbia Association’s Senior Advisory Committee sponsors a free small group curb-to-curb evening (after 4:30 p.m.) and weekend transportation shuttle to events throughout Howard County for groups of four or more Howard County seniors, ages 60 and over. The shuttle may be requested for theatre showings, art exhibits and receptions, lectures, concerts and lakefront activities.

Seniors Events Shuttle Policies

- Four person minimum, service is limited to a maximum of 24 for any event.
- Multiple pickup locations are permitted. Drivers will wait five minutes at each address.
- Accessible vehicles are available for disabled passengers.
- Reservations may be made by contacting Dale Wasmus at 410-715-3161 or dale.wasmus@columbiaassociation.org one week before the event. CA will respond with a confirmation. Reservations must include name, address (apartment/condominium number), telephone number, special needs, event title, date, time and location.
- Howard County inclement weather policy determines cancellation of service.

Need help modifying your home to meet your changing needs?

The Howard County Department of Citizen Services HOME Accessibility & Repair Program, coordinated by the Office on Aging, assists Howard County residents of varied income levels in identifying home modification needs and resources. Financial help is available for qualified homeowners. For more information, please visit howardcountymd.gov/homerepairs or call the Office on Aging’s Maryland Access Point at 410-313-5980 (or Relay 711 for the deaf and hearing impaired).



Ice Cream Socials

Members of the community are invited to join Neighbor Ride in celebrating 10 Years of Service at one of three, free Ice Cream Socials:

DATE & TIME: Friday, June 20th (1pm-3pm)

Park View at Colonial Landing: 6391 Rowanberry Drive – Elkridge, MD 21075

DATE & TIME: Friday, July 25th (1pm-3pm)

Park View at Ellicott City: 8700 Ridge Road Ellicott City, MD 21043

DATE & TIME: Friday, August 15th (1pm-3pm)

Park View at Columbia: 7070 Cradlerock Way Columbia, MD 21045

Neighbor Ride Founders Open House

Join us in honoring Neighbor Ride’s founders and celebrating our volunteers’ ten years of service to the community at an Open House on Monday, November 17th. The 3pm – 6pm event will be held at Neighbor Ride’s office, across the street from the Mall, at 5570 Sterrett Place, Suite 102 – Columbia 21044. Lite refreshments will be served and a brief program recalling the history of Neighbor Ride will be presented. RSVP to Colleen at (410) 884-7433 or community@neighborride.org.

Join us in thanking the following for their generous support in our 10th Anniversary year

Million Mile (\$2,000 and above)

- 1st Mariner Bank
- Coalition of Geriatric Services
- Howard County Department of Citizen Services
- Howard County General Hospital – Johns Hopkins Medicine
- Rotary Club Columbia-Patuxent
- SunTrust Foundation
- The Vertical Connection

500,000 Mile (\$1,000 - \$1,999)

- Ascend One EDGE Fund
- The Business Monthly (In-Kind)
- ezStorage
- Cheshire Consulting
- Columbia Association
- Lorien Health Systems
- Howard County Real Estate Million Dollar Club
- Owen Brown Village

250,000 Mile (\$500 - \$999)

- Being There Senior Care, LLC
- Howard Bank
- Howard Community College
- Howard Commuter Solutions
- Katkow Dentistry
- KatzAbosch
- Kiwanis Club of Ellicott City

- Mid-Maryland Triathlon Club
- Orthopaedic Associates of Central Maryland
- Park View Senior Living
- Tino’s Italian Bistro

125,000 Mile (\$250 - \$499)

- B. Francis Consulting, Inc.
- The Bob Lucido Team of Keller Williams Select Realtors
- The Bach & Bob Jeffrey Family Fund
- Brian’s Catering Services (In-Kind)
- The Columbia Bank
- Columbia Fine Wine & Spirits
- Edward Jones – Harry Slade, Financial Advisor
- Evergreens at Columbia Town Center
- Karen Gatzke, Realtor / Coldwell Banker – Catonsville
- Giant Food
- Good to Go Markets (In-Kind)
- Heartlands Senior Living Village
- The Kaplan Hearing Center
- Kramer Rom Team with Re/Max 100
- Long & Foster Columbia Office
- LongHorn Steakhouse
- Maryland Spine & Sports Medicine
- NeurExpand Brain Center
- Jon R. Nuffer, CPA
- Office of Human Rights, Howard County

- Pioneer Custom Cleaning
- Right at Home – In Home Care
- Sandy Spring Bank
- Soft Touch Dental Care – Dr. Teresa Adams
- Swann Insurance
- Towne Group
- Turf Valley (In-Kind)
- Union Jack’s
- Walmart Foundation
- Wegmans (In-Kind)
- Whalen Properties

Donors

- Candlelight Concert Society (In-Kind)
- Decanter Fine Wines (In-Kind)
- James Ferry Photography
- Strategic Wealth Management Group - Shaun Eddy

Grantors

- The Columbia Association
- Community Foundation of Howard County
- Howard County Community Service Partnerships
- Judith & Edwin Cohen Foundation
- MTA - Senior Rides Program
- Tom’s of Maine
- United Way of Central Maryland
- Weinberg Foundation