

The Rider

Introducing our New Executive Director

We are pleased to introduce Bruce Fulton as Neighbor Ride's new Executive Director. Bruce joined our volunteer team in 2010, volunteering first as a driver, then in the office, where he registered and welcomed new passengers. He has a background in business and financial services and is a Howard County native. He lives with his wife, Tina, and two sons in Woodbine and can



Bruce Fulton

be found coaching sports in the county. Bruce is excited to be moving into the nonprofit sector and we are absolutely delighted to welcome him.

Volume 7, Issue 2
Summer 2015

We're on the Web!
www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Did You Know That RTA Mobility Provides Rides to Baltimore Medical Centers?

RTA Mobility provides shared ride transportation to medical appointments for eligible Howard County residents who have a disability (ages 18-59) or are age 60 and over. In addition to service in Howard County, **transportation is available to medical centers in Baltimore on Mondays, Wednesdays, and Fridays.** Fares are \$2.50 each way.

Eligibility: All individuals must complete an application and be certified before using the service. For more information and to apply, contact Regional Transit Agency Customer Service at 1-800-270-9553.

Service Hours: Monday through Friday, primarily 8am-5pm. Riders must schedule trips at least 48 business hours in advance.

Handy Contacts

Neighbor Ride
410-884-RIDE (7433)
neighborride.org

**The Volunteer Center
Serving Howard County**
410-715-3172
volunteerhoward.org

MD Access Point (MAP)
410-313-5980
marylandaccesspoint.info

HCPSS Senior Pass
410-313-6682

Updates and Reminders

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling)
- Your driver has not arrived at the scheduled time/place

Please do not leave messages that can be handled the next business day in the Emergency voice-mail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9a.m. to 2p.m. / Saturday 10a.m. – 1p.m.

Retirement Announcement

Please join us in offering a huge round of applause for Rosemary Noble, who retired after eight years of service as one of Neighbor Ride's two, part-time Volunteer Coordinators. Rosemary played a vital role in the growth of our volunteer-driven transportation program; and, while she'll be missed in the office, we look forward to her continued service as a volunteer driver.

Welcome to Our New Volunteer Coordinator

Join us in welcoming Holly Waddell to the Neighbor Ride team as our new Volunteer Coordinator. Holly joins Patrice Cerwonka in the job-share role and brings a wide-range of experience to the position. In addition to her professional background, Holly has been an active Neighbor Ride volunteer, giving her a hands-on understanding of our program and the seniors we serve.



Date: Friday, September 11, 2015

Time: 6:00pm - 10:00pm

Location: The Great Room at Historic Savage Mill
8600 Foundry Street - Savage, MD 20763

Tickets: www.cogsmd.org **Price:** \$85

Information: Colleen at (410) 884-7433

Dinner, Dancing, Silent Auction, Raffles, and MORE!

*Proceeds benefit Neighbor Ride and the
Howard County Office on Aging's Vivian L. Reid Community Fund*

Neighbor Ride Provides 100,000th Trip!

On Thursday, May 14th, Neighbor Ride provided its 100,000th trip for Howard County seniors. Here's to the next 100,000 trips and the miles of smiles they will bring!



Requesting Rides



- Call 410-884-7433

OR



- Visit www.neighborride.org, click on “Transportation” and fill out our online ride request form

Request Day 1st Available Ride Day

Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

OFFICE HOURS: Monday–Friday 9a.m. to 2p.m. / Saturday 10a.m. – 1p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor’s name and group practice name are also requested.

Neighbor Ride Rate Schedule

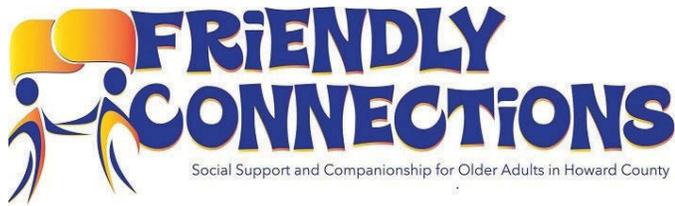
Neighbor Ride’s fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. See below for the rate schedule. **If your income is limited, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 2 miles	\$6.00
2 – 3.99 miles	\$8.00
4 – 6.99 miles	\$10.00
7 – 9.99 miles	\$15.00
10 – 14.99 miles	\$20.00
15 – 19.99 miles	\$25.00
20 – 35 miles	\$35.00

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride’s upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
4 th of July	Saturday	July 4, 2015	No	No
Labor Day	Monday	Sept 7, 2015	No	No
Thanksgiving	Thursday	Nov 26, 2015	No	No
Thanksgiving Friday	Friday	Nov 27, 2015	No	Yes
Christmas Eve	Thursday	Dec 24, 2015	No	Yes
Christmas	Friday	Dec 25, 2015	No	No
New Year’s Eve	Thursday	Dec 31, 2015	No	Yes
New Year’s Day	Friday	Jan 1, 2016	No	No



The Howard County Office on Aging's Friendly Connections program provides regularly scheduled "social visits" for older adults (age 50+) who are in need of support and friendship. All volunteer visitors are screened and receive training and support through the Office on Aging. Shared activities may include one-on-one conversations, friendly phone calls, playing cards or games, sharing a book, taking a walk, sitting outside, listening to music, hobbies and crafts, or other simple pastimes.

Program Recipients Are:

- Residents of Howard County who are age 50 or over
- Isolated or homebound due to a chronic health issue or illness
- Feeling lonely and open to visitors or phone calls
- Limited by social support or have family who do not live nearby
- Eager to make a new friend

For more information or to enroll, contact Maryland Access Point (MAP) of Howard County at (410) 313-5980.

Join us in thanking the following for their generous support in FY2015

Visionary (\$5,000 and above)

Coalition of Geriatric Services (COGS)

Benefactor (\$2,500 to \$4,999)

Apple Ford Lincoln
 Howard County General Hospital: A Member of Johns Hopkins Medicine
 SunTrust Bank Foundation

Patron (\$1,000 to \$2,499)

ezStorage
 Lorien Health Systems
 Rotary Club of Columbia-Patuxent
 Shelter Properties
 St. John the Evangelist Catholic Church

Partner (\$500 to \$999)

Being There Senior Care
 Columbia Center for Spiritual Living
 Mid Maryland Triathlon Club
 The Vertical Connection Carpet One Home & Floor
 Tino's Italian Bistro
 Walmart Foundation

Friend (\$150 to \$499)

Amazon Smile
 Cheshire Consulting Group, LLC
 Columbia Smiles Family Dentistry – Dr. David F. Halpern
 Commercial Insurance Managers
 Corporate Office Properties Trust
 EPIK Home Group – Keller Williams Realty

The Kaplan Hearing Center
 Kittamaqundi Community Church
 Personal Physician Care – Dr. Andrew Lazris
 Union Jack's Columbia

Donors

Coldwell Banker Catonsville – Karen Gatzke, Realtor
 Exelon Foundation
 Glenwood 50+ Center Council
 HC Department of Citizen Services
 James Ferry Photography
 Law Offices of Deborah Dwyer
 Patapsco Eye MDs
 State Farm Insurance – Dave Lerer
 Towne Group
 Whole Foods Market Columbia

Inkind

The Bob Lucido Team of Keller Williams Select Realtors
 Clover Hill Yarn Shop
 Columbia Association
 Cookie Ride
 Cyndi's Spirits
 Dakota Salon & Spa
 Decanter Fine Wines
 Fairway Hills Golf Club
 Giant Food – Centre Park
 Giant Food – Dorsey Search
 Howard Community College Bookstore
 HCGH Nursing Administration

HCGH Pharmacy
 HCGH Post Anesthesia Unit
 IdeaCrew
 Jason's Deli
 Law Offices of Janet L. Eveland Chartered
 Portalli's Restaurant
 Pro Finish Nails
 Smyth Jewelers Ellicott City
 State Employees' Credit Union (SECU)
 Tersiguel's Restaurant
 Thirty-One – Tammy Jackson Independent Senior Director
 Tino's Italian Bistro
 The Trolley Stop
 Trader Joe's
 Wegmans – Columbia
 The Wine Bin
 Whole Foods Market - Columbia

Grantors

Cloudbreak Foundation, Inc.
 Judith & Edwin Cohen Foundation
 Columbia Association
 Community Foundation of Howard County
 S.L. Gimbel Foundation Advised Fund at The Community Foundation – Inland Southern California
 Howard County CSP
 MTA - Senior Rides Program
 United Way of Central Maryland
 Harry & Jeanette Weinberg Foundation