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 Loretta Zamos  
 Penny Zervos  
 Rhoda Zimmerman  
 Anonymous



Neighbor Ride's 10,000th trip of the fiscal year - May 23, 2011

## Special Honors

2011 Audrey Robbins - *Volunteer Team of the Year*  
 2010 Best of Howard Charity/Non-Profit

NEIGHBOR RIDE, INC.  
 8950 Route 108, Suite 115  
 Columbia, MD 21045  
 (410) 884-RIDE (7433)  
[www.neighborride.org](http://www.neighborride.org)

# Neighbor Ride Annual Report FY 2011



## Our Mission

Neighbor Ride will decrease isolation and improve the quality of life for Howard County's older residents by providing a reasonably priced, reliable, supplemental transportation service which utilizes community volunteers and resources.

 **Neighbor Ride**  
 Volunteers Drive - Seniors Thrive<sup>®</sup>

## PRESIDENT'S MESSAGE

We've had another wonderful year at Neighbor Ride! Thanks to the generous gifts of time, energy, and resources provided by the best group of volunteers a non-profit could ask for, we're continuing to grow in our ability to serve Howard County's seniors.

In the last year, we provided 11,402 trips for seniors in the community representing a 44.3 percent growth over the prior year. In total, Neighbor Ride has provided over 40,700 trips for passengers since beginning operation in November 2004. Two hundred fifty-nine new passengers registered in FY11 and an additional 106 volunteers were recruited.

I'm pleased to report that we were chosen as the Best of Howard Charity/Non-Profit by the readers of Howard Magazine for the third year in a row. Knowing the variety of wonderful and worthy non-profit organizations here in our county makes that award even sweeter. Our volunteers were further honored as the 2011 Audrey Robbins Humanitarian Award - Volunteer Team of the Year. This recognition was a wonderful and well-deserved acknowledgement of the hard work and commitment of our staff and volunteers.

Neighbor Ride was the beneficiary of a Leadership Howard County - Leadership Essentials Class of 2011 community service project, which helped us identify strategies for recruiting more drivers; and we've just launched a partnership with Rotary International to help us promote volunteering for Neighbor Ride as one of the easiest ways that area Rotarians can put "Service Above Self." We've also continued our business partnership with 1<sup>st</sup> Mariner Bank, which has enabled us to replenish our signature car door magnets. And, did you notice that this year's Columbia Festival of the Arts brochure again suggested Neighbor Ride as an option for getting to their events?

Looking forward, our attention will continue to be on keeping up with demand for our services. We are very fortunate to live in a county that has so much to offer, and we want to be sure that our seniors have access to every option. We're especially grateful to Ascend One for their support in helping active seniors continue to volunteer in the county, and to our many volunteers who help make sure seniors are able to stay connected and involved.

As we have from the start, Neighbor Ride is committed to a future of improving the quality of life for Howard County's older residents by enabling them to remain mobile, active and independent. On behalf of the Board of Directors, the incredible staff, our wonderful volunteer Drivers and Ride Coordinators, and everyone associated with Neighbor Ride, I am proud to present you with this Annual Report.



Laurie Reuben  
President, Board of Directors

## STATEMENT OF ACTIVITY

July 1, 2010 - June 30, 2011

### ORDINARY INCOME/EXPENSE - FY2011

<b>INCOME</b>	
Contributions	\$34,952
Grants	121,979
Misc. Income	45
Transportation Fees	52,264
Fundraising	7,937
<b>Total Income</b>	<b>\$217,177</b>

<b>EXPENSE</b>	
Board Expenses	\$70
Salaries & Benefits	102,340
Equipment Purchases	2,021
Fund Development	1,973
Depreciation	933
Good Neighbor Fund Rides	15,603
Insurance	2,250
Marketing	4,360
Postage & Delivery	1,530
Professional Development/Meetings	630
Professional Fees	12,510
Occupancy	19,431
Operating Costs	10,391
Volunteer Expenses	11,989
Endowment	
<b>Total Expense</b>	<b>\$186,031</b>

**NET ORDINARY INCOME** \$31,146

**OTHER INCOME/EXPENSE**  
Interest Income \$1,237

**NET INCOME** \$32,383

### STATEMENT OF FUNCTIONAL EXPENSES

<b>PROGRAM SERVICES</b>	\$132,261
<b>SUPPORTING SERVICES</b>	
General & Administrative	35,462
Fundraising	18,308
<b>Total Supporting</b>	<b>53,770</b>
<b>TOTAL</b>	<b>\$186,031</b>

## BOARD OF DIRECTORS

Laurie Reuben - President  
Gontran Lamberty - Vice President  
Jim Young - Treasurer  
Andy Carmer - Secretary

Cheryl Cogdell  
Janet Eveland  
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Adam Joss  
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Bob Martin

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Brad Closs, Executive Director



### Grant Resources

Columbia Association  
Columbia Foundation  
Horizon Foundation  
Howard County Government

Judith & Edwin Cohen Foundation  
MD Department of Transportation  
State Farm Insurance Companies  
United Way of Central Maryland

### Partners

Central Maryland Regional Transit (CMRT)  
Howard County Library  
Howard County Office on Aging  
Howard County Public School System  
The Volunteer Center Serving Howard County

### In-Kind Contributors

1st Mariner Bank  
Bloom #2709  
Carney, Kelehan, Bresler,  
Bennett & Scherr LLP (MVLP)

Clyde's Restaurant Group  
Josie Thompson Design  
National Copy & Printing Center

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Ascend One EDGE Fund  
Coalition of Geriatric Services  
Corporate Office Properties Trust  
Generations Newspaper  
Giant of Maryland, LLC  
Habitat America  
David F. Halpern, DMD  
Howard County General Hospital  
Howard County Real Estate Million Dollar Club  
Katkow Dentistry, LLC  
Kiwanis Club of Ellicott City  
Lakeview Title Company  
Law Offices of Janet L. Eveland Chartered  
Law Offices of Robert L. Fila  
Mamma Lucia of Columbia, Inc.  
Maryland Spine & Sports Medicine  
Newcomers Club of Howard County  
Owen Brown Community Association, Inc.  
Physiotherapy Associates of Howard County  
The Evergreens at Columbia TC  
Rotary Club of Columbia-Patuxent  
The Columbia Bank  
The Shelter Group  
The Vertical Connection, Inc.  
Union Jack's British Pub  
Walmart - Columbia

