

# The Rider

## BINGO 2019 (Saturday, May 4th)

Join Neighbor Ride for our 5th Annual Basket BINGO, featuring bags, totes, and organizers by Thirty-One Gifts filled with an incredible assortment of gift certificates and valuable prizes.



**Date:** Saturday, May 4th

**Time:** Doors open at 6pm / Games begin at 7pm

**Location:** FOP Lodge 69 (just outside of Old Ellicott City)  
2832 Nine Mile Cir, Catonsville, MD 21228

**Tickets:** \$20 (purchase online or by check)

Online: [www.neighborride.org](http://www.neighborride.org)

Check: Payable to Neighbor Ride and mailed to:  
5570 Sterrett Place, #102 - Columbia, MD 21044

Dinner by Tino's Italian Bistro, along with a variety of snacks and drinks will be available for purchase throughout the night. Contact Colleen at [community@neighborride.org](mailto:community@neighborride.org) / 410-884-7433 for more information.

## Thank You to Our BINGO Sponsors

**Presenting Sponsor (\$1,000):** Right at Home

### Event Sponsors (\$500):

Baltimore Washington Financial Advisors  
Bob Lucido Team of Keller Williams Integrity  
Howard County Office on Aging & Independence  
The Hutt Company  
Kim Musser State Farm Insurance

*An added Thanks to Southwest for Donating Four E-pass Domestic Flight Certificates that will be included in fantastic prize baskets!*

Volume 10, Issue 1  
Spring 2019

**We're on the Web!**  
[www.neighborride.org](http://www.neighborride.org)

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

## Handy Contacts

**Neighbor Ride**  
410-884-RIDE (7433)  
[www.neighborride.org](http://www.neighborride.org)

**Howard County Office  
on Aging & Independence  
MD Access Point (MAP)**  
(410) 313-1234

**RTA Mobility**  
1-800-270-9553  
[www.transitrt.com](http://www.transitrt.com)

# Updates and Information

## When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling.)
- Your driver has not arrived at the scheduled time/place



**Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.**

**OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.**

## Did You Know? - Howard County Offices Have Moved

Many of the County's human service offices, including those within the Department of Community Resources and Services (DCRS), Department of Housing and Community Development (DHCD), and the Community Action Council of Howard County, have moved from their Columbia Gateway locations to the new Community Resources Campus, located on Patuxent Woods Drive in Columbia. When making appointments for any county services, please remember to confirm the address of the office you are visiting before scheduling your Neighbor Ride.

## Neighbor Ride Rate Schedule

Fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. **If your income is limited, however, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 3 miles	\$8.00
3 – 4.99 miles	\$10.00
5 – 6.99 miles	\$12.00
7 – 9.99 miles	\$16.00
10 – 14.99 miles	\$22.00
15 – 19.99 miles	\$28.00
20 – 35 miles	\$36.00

## Speak(easy) Howard

The Speak(easy) Howard campaign is a Howard County initiative that helps residents think through their preferences for care, talk about them with loved ones, and name a health care agent, the person you choose to make medical decisions if you can't. **Why Speak(easy)?** Ninety percent of people say talking with their loved ones about their preferences for care is important. Yet only 27 percent have actually done so (The Conversation Project National Survey, 2013).

There are plenty of reasons why, and they might differ for each of us. But the bottom line is this – when we have people who depend on us and people we love, we owe it to them to make a plan and talk to them about it. That way we don't leave them with burden or uncertainty, and we all get more peace of mind. You can get started by answering the questions on page 4 and talking them over with those you love. Then, visit [www.speakeasyhoward.org](http://www.speakeasyhoward.org) to learn more.

# Requesting Rides (Allow 3 business days when you schedule a ride.)



Call **410-884-7433**

**OR**



Visit **www.neighborride.org**, click on “Passengers,” and then “Request a Ride” and fill out our online ride request form.

Request Day	First Available Ride Day
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

**OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.**

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor’s name and group practice name are also requested.

## Holiday Observances

Below is a chart depicting Neighbor Ride’s upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
Memorial Day	Monday	May 27, 2019	No	No
4th of July	Thursday	July 4, 2019	No	No
Labor Day	Monday	Sep. 2, 2019	No	No
Thanksgiving	Thursday	Nov. 28, 2019	No	No
Black Friday	Friday	Nov. 29, 2019	No	Yes
Christmas Eve	Tuesday	Dec 24, 2019	No	Yes
Christmas	Wednesday	Dec 25, 2019	No	No
New Year’s Eve	Tuesday	Dec 31, 2019	No	Yes
New Year’s Day	Wednesday	Jan 1, 2020	No	No

# How to make sure loved ones know the medical care you'd want

If you have a sudden accident or illness that leaves you unable to communicate, who would make medical decisions for you? Would they know what you want? Speak(easy) Howard is making it easier to talk to loved ones about your preferences. Get started by answering these questions and talking them over with those you love.

## Question 1

As a patient, what do you want to know about your care?

- 1 Everything. No sugarcoating. Tell me every downside and the chances things won't go well.
- 2
- 3
- 4
- 5 Just share what's absolutely necessary. No need to hear what might go wrong.

## Question 2

What are your concerns about care?

- 1 I'm worried that I won't get enough care.
- 2
- 3
- 4
- 5 I'm worried that I'll get overly aggressive care.

## Question 3

If I had a terminal illness, I would prefer to...

- 1 Not know how quickly it is progressing.
- 2
- 3
- 4
- 5 Know my doctor's best estimation for how long I have to live.

## Question 4

What makes you happy that would be important at the end of your life? *(Check all that apply)*

- Being in my home
- Being somewhere else special to me \_\_\_\_\_ (Name the place)
- Being with certain people \_\_\_\_\_ (Name them, or just put 'family' or 'friends')
- Doing something while I still can \_\_\_\_\_ (Name the activity)
- Being present at a special event \_\_\_\_\_ (Name the event)
- Something else \_\_\_\_\_

## Question 5

What else should your doctors and loved ones know about how you want to be treated if someone else is making your health care decisions?

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## Question 6

Who do you trust to make your health care choices if you can't?

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Great job! Now, share these preferences with your loved ones and name your health care agent.  
See how at [SpeakEasyHoward.org](http://SpeakEasyHoward.org)

S P E A K *(easy)*  
HOWARD