

The Rider

Responding to Community Needs

While we all adjust to the lasting impacts of the COVID-19 pandemic, Neighbor Ride continues to evolve its services in response to critical needs in our community. Since March, for instance, our volunteer drivers have delivered over 20,000 lbs of food and 7,000 meals in collaboration with the Howard County Office on Aging & Independence, Howard County Food Bank, and Howard County Public School System.

Last month, as public health officials warned that the ongoing pandemic makes getting your flu shot more important than ever, Neighbor Ride also launched its “Get Your Flu Shot Early” campaign. Collaborating with the Office on Aging & Independence, Howard County Health Department, Howard County General Hospital, and other community partners, Neighbor Ride is providing FREE RIDES for seniors getting their flu shots at local physicians’ offices, pharmacies, or vaccination events. To schedule yours, remember to give us a call at 410-884-7433.

Our newest initiative is a delivery partnership established with The Loan Closet of Howard County. Through the partnership, Neighbor Ride’s volunteers deliver durable medical equipment and other resources available to county residents and caregivers through The Loan Closet.

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We’re on the Web!
www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Your Donation Makes a Difference

As Neighbor Ride expands its services to respond to the needs of the most vulnerable in our community during the pandemic, your support of our Annual Giving Campaign is more important than ever. Please consider giving online at neighborride.org or via check to: Neighbor Ride - 5570 Sterrett Place, Suite 102 – Columbia, MD 21044.



Neighbor Ride’s volunteers are now delivering durable medical equipment in partnership with The Loan Closet.

Neighbor Ride
410-884-RIDE (7433)
www.neighborride.org

Loan Closet /410-313-0363

Howard County Office on Aging & Independence
MD Access Point (MAP)
410-313-1234

Howard County Food Bank
410-313-6185

Pro Bono Counseling Project
WARM Line / 443-608-9182

Updates and Information

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling.)
- Your driver has not arrived at the scheduled time/place



Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

Neighbor Ride Rate Schedule

Fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. **If your income is limited, however, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 3 miles	\$8.00
3 – 4.99 miles	\$10.00
5 – 6.99 miles	\$12.00
7 – 9.99 miles	\$16.00
10 – 14.99 miles	\$22.00
15 – 19.99 miles	\$28.00
20 – 35 miles	\$36.00

Requesting Rides (Allow 3 business days when you schedule a ride.)



Call **410-884-7433**

OR



Visit **portal.neighborride.org** and click on Request a Ride.

Request Day

First Available Ride Day

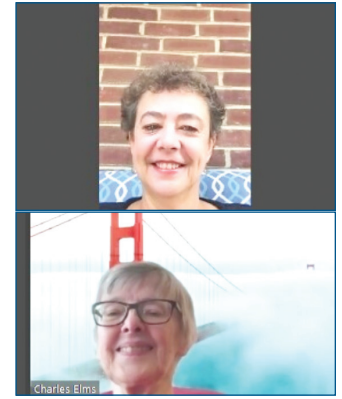
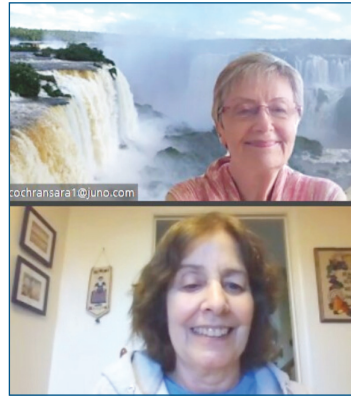
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

Remember: If you have email and access to a computer we have a portal that you are invited to use. Through the portal, you or a family member can submit ride requests, view your rides and account balance, and make payments. Please email volunteer@neighborride.org for login information and instructions.

FREE Rides for Flu Shots: Remember, through December 30, 2020, rides scheduled to receive flu shots will be provided at no cost. Be sure to schedule yours today!

Volunteer Notebook



Our RCs and staff enjoyed “seeing” each other while meeting via Zoom in early September.

Despite the pandemic, Neighbor Ride’s Ride Coordinators have been busy working from home and we are happy to announce that they are now gradually returning to the office. They’re all enjoying getting back into their regular routines and are looking forward to catching up with all of our wonderful passengers as life gets back to some semblance of normal and our ride volume continues to pick up.

Welcome to Our New Board Members

Jerry Reardon: Recently retired Director of Clinical Reporting Services for the Chesapeake Regional Information System for Patients (CRISP), a regional health information exchange (HIE) serving Maryland and the District of Columbia.

Bita Dayhoff: President of the Community Action Council of Howard County (CAC), which serves low-income residents through four core program areas including food assistance, energy and weatherization assistance, housing assistance, and early childhood education.

Patrick Higgins: Co-founder of Howard Tech Advisors, a leading provider of technology services to business and non-profit customers in the Baltimore-Washington region.

We are excited to add this trio of talented new board members who bring the expertise Neighbor Ride is seeking to advance our mission. More and more Neighbor Ride finds itself at the intersection of aging, access to senior services, and transportation. Bita has a long history of building partnerships to address community needs through her leadership of CAC and will help Neighbor Ride continue to build out and expand on our 15 years of community service.



Technology is an underpinning of Neighbor Ride’s operations. Patrick helps organizations leverage technology to advance their mission and we will look to leverage his expertise on this front. Finally, the majority of the rides we provide are for medical services. Jerry’s extensive accomplishments across the health care sector will help us to better serve our client passengers and the public health of our community which is even more critical while the COVID-19 pandemic continues around us.



- Bruce Fulton, Executive Director

Ready to Cast Your Ballot?

Whether you are voting in person or want to personally deliver your mail-in ballot to a designated drop box, remember to schedule your ride with Neighbor Ride. Early voting will take place over an eight-day period beginning on Monday, October 26 to Monday, November 2 (including Saturday and Sunday) from 7am to 8pm, with early voting centers also open on election day, Tuesday, November 3.



PRO BONO COUNSELING PROJECT



If you're feeling anxious, depressed, or just need someone to talk to due to the current pandemic, **call 211 or dial 443.608.9182** directly and you will be connected with a representative who can help. The WARMLine representative will listen to your concerns and refer you to any additional resources you may need. The WARMLine rep will be available weekdays from 9:00 AM to 5:00 PM.

Follow these easy steps:

2-1-1

Maryland

1. Dial 211 or 443.608.9182 from a cellphone or landline.
2. A caring call specialist will listen to your needs.
3. You will be referred to any additional resources you may need.

The United Way of Central Maryland has provided a grant to Pro Bono Counseling to establish a new mental health WARMLine to support Marylanders who are experiencing mental health impacts related to the COVID-19 pandemic. For more information, visit ProBonoCounseling.org.



443.608.9182 • 5900 Metro Drive, Baltimore, MD 21215 • ProBonoCounseling.org

Join us in thanking the following corporate donors for their generous support:

Get Your Flu Shot Early Sponsors

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The Centers
for Advanced Orthopaedics



Covid-19 Crisis Response Funders & Contributors

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Community Foundation of Howard County
Howard County Association of Realtors
Howard County Office on Aging & Independence
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