

5570 Sterrett Place Suite 102 Columbia, MD 21044

# The Rider



## **Keep Neighbor Ride Moving Forward**

Neighbor Ride's Annual Giving Campaign is underway! Your support will make it possible for us to continue to meet the growing need for our volunteer-driven senior transportation program.

To donate, simply send a check to 5570 Sterrett Place – Suite 102, Columbia, MD 21044 or contribute online at <a href="www.neighborride.org">www.neighborride.org</a>. You can also designate all or part of a United Way gift to Neighbor Ride. Our Combined Federal Campaign number is 90968. For private sector campaigns, use 7765 to designate Neighbor Ride.

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# We're on the Web! www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

## **Handy Contacts**

Neighbor Ride 410-884-RIDE (7433) neighborride.org

The Volunteer Center Serving Howard County 410-715-3172 volunteerhoward.org

MD Access Point (MAP) 410-313-5980 marylandaccesspoint.info

**HCC Dental Hygiene Center** 443-518-1570

## **Policy Updates and Reminders**

## When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling)
- Your driver has not arrived at the scheduled time/place

Please do not leave messages that can be handled the next business day in the Emergency voice-mail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday-Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. - 1p.m.

## What is Neighbor Ride's Inclement Weather Policy?

To ensure the safety of our drivers and passengers, either the driver or the passenger may cancel a ride by calling the Neighbor Ride office. In questionable weather, even if the driver is willing to drive, he/she will contact the passenger to confirm that the ride is still needed. If the ride is cancelled, the driver will contact Neighbor Ride.

If possible, the Neighbor Ride office will remain open to handle notification of cancellations. Payments for cancelled rides are refunded by crediting passengers' accounts.



10901 Little Patuxent Parkway Columbia, Maryland 21044 HS168

# **DID YOU KNOW?**

Maintaining good oral health is important for your overall health. Getting regular dental hygiene checkups and cleanings can help keep your mouth and your body healthy!

The Dental Hygiene Center, located in the Health Sciences Building Room HS168, provides high quality, affordable dental hygiene care. Patient volunteers are cared for by Howard Community College Dental Hygiene program students, under the supervision of a clinic dentist (DMD), for a small materials fee of \$10-\$20. The Center does not accept insurance plan payments, and is a good option for those who do not have dental insurance coverage. The Dental Hygiene Center offers preventive services including, but not limited to: dental cleanings, x-rays, nutritional counseling and fluoride treatments.

For more information, please view our website at: howardcc.edu/dentalcenter or call 443-518-1570.

# Requesting Rides



• Call 410-884-7433

## OR

 Visit www.neighborride.org, click on "Transportation" and fill out our online ride request form

Day	Ride Day		
Monday	Friday		
Tuesday	Saturday		
Wednesday	Sunday or Monday		
Thursday	Tuesday		
Friday	Wednesday		
Saturday	Thursday		

Eirct Available

OFFICE HOURS: Monday-Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. - 1 p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor's name and group practice name are also requested.

## Neighbor Ride Rate Schedule

Neighbor Ride's fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. See the rate schedule on the right. If your income is limited, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.

One-Way Mileage	Roundtrip Fee
Under 2 miles	\$6.00
2 - 3.99 miles	\$8.00
4 - 6.99 miles	\$10.00
7 - 9.99 miles	\$15.00
10 - 14.99 miles	\$20.00
15 - 19.99 miles	\$25.00
20 – 35 miles	\$35.00

### **HOLIDAY OBSERVANCES**

Below is a chart depicting Neighbor Ride's upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
Thanksgiving	Thursday	Nov 26, 2015	No	No
Thanksgiving Friday	Friday	Nov 27, 2015	No	Yes
Christmas Eve	Thursday	Dec 24, 2015	No	Yes
Christmas	Friday	Dec 25, 2015	No	No
New Year's Eve	Thursday	Dec 31, 2015	No	Yes
New Year's Day	Friday	Jan 1, 2016	No	No
Martin Luther King, Jr. Day	Monday	Jan 18, 2016	No	Yes
Presidents Day	Monday	Feb 15, 2016	No	No

## 11th Anniversary Fundraiser

## Tuesday, November 17th 11am - 10pm







Treat yourself to a delicious feast at Tino's.

10% of ALL the proceeds for the day will be donated to Neighbor Ride.

410-730-TINO (8466) • http://www.tinositalianbistro.com

## Join us in thanking the following for their generous support.

## Visionary (\$5,000 and above)

Coalition of Geriatric Services (COGS)

### Benefactor (\$2,500 to \$4,999)

Apple Ford Lincoln

Cheshire Consulting Group, LLC

Howard County General Hospital:

A Member of Johns Hopkins Medicine

Right at Home - In Home Care

SunTrust Foundation

### Patron (\$1,000 to \$2,499)

ezStorage

Lorien Health Systems

Rotary Club of Columbia-Patuxent

Shelter Properties

St. John the Evangelist Catholic Church

Unitarian Universalist Congregation of Columbia

## Partner (\$500 to \$999)

Being There Senior Care

Columbia Center for Spiritual Living

Mid Maryland Triathlon Club

Talbots - Columbia Tino's Italian Bistro

The Vertical Connection Carpet One Home & Floor

Walmart Foundation

## Friend (\$150 to \$499)

Amazon Smile

Columbia Smiles Family Dentistry – Dr. David F. Halpern

Commercial Insurance Managers
Corporate Office Properties Trust

EPIK Home Group - Keller Williams Realty

Giant Food

The Kaplan Hearing Center

Kittamaqundi Community Church

Personal Physician Care - Dr. Andrew Lazris

Shanty Grille

The Mall in Columbia

Union Jack's Columbia

**UNO Pizzeria & Grill** 

Whole Foods Market Columbia

#### **Donors**

Coldwell Banker Catonsville – Karen Gatzke, Realtor

**Exelon Foundation** 

Glenwood 50+ Center Council

GoodSearch/GoodShop

**HC Office on Aging** 

James Ferry Photography

Law Offices of Deborah Dwyer

PayPal Giving Fund

State Farm Insurance — Dave Lerer

#### Inkind

The Bob Lucido Team of Keller Williams Select Realtors

Clover Hill Yarn Shop

Columbia Association

Cookie Ride

Cyndi's Spirits

Dakota Salon & Spa

**Decanter Fine Wines** 

Fairway Hills Golf Club

Giant Food – Centre Park

Giant Food – Dorsey Search

**HCC Bookstore** 

**HCGH Nursing Administration** 

**HCGH Pharmacy** 

**HCGH Post Anesthesia Care Unit** 

IdeaCrew

Jason's Deli

Law Offices of Janet L. Eveland Chartered

Portalli's Restaurant

Pro Finish Nails

Smyth Jewelers Ellicott City

State Employees' Credit Union (SECU)

Tersiquel's Restaurant

Thirty-One – Tammy Jackson Independent Senior Director

Tino's Italian Bistro The Trolley Stop

Trader Joe's

Wegmans - Columbia

The Wine Bin

Whole Foods Market - Columbia

#### **Grantors**

Cloudbreak Foundation, Inc.

Judith & Edwin Cohen Foundation

Columbia Association

Community Foundation of Howard County

S.L. Gimbel Foundation Advised Fund at The Community

Foundation - Inland Southern California

**Howard County CSP** 

MTA - Senior Rides Program

United Way of Central Maryland

Harry & Jeanette Weinberg Foundation