

The Rider



SAVE THE DATE!

Neighbor Ride's 4th Annual Basket Bingo Saturday, May 5th

Doors Open at 6pm / Play Begins at 7pm
FOP Lodge #69 (near Old Ellicott City)
2832 Nine Mile Circle – Catonsville, MD 21228
Tickets: \$20 in advance / \$25 at the door

SPONSORSHIP OPPORTUNITIES AVAILABLE

Presenting Sponsor (\$1,000)

Exclusive marketing benefits including logo placement on outdoor event banners, ticket purchase page, public event calendars and all print and social media. Recognition throughout the night of the event, with premier space allotted for marketing displays.

Event Sponsor (\$500)

Logo included in all online and print marketing materials. Information table at the event; and recognition throughout the evening.

\$250 Special Basket Sponsor

Enhanced listing in event brochure and marketing materials included in sponsored prize basket. Recognition before designated game.

\$125 Basket Sponsor

Listing in event brochure and recognition before designated game.

Contact Colleen Konstanzer for more information.

community@neighborride.org

(410) 884-7433

Volume 9, Issue 3
Fall 2017

We're on the Web!
www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Neighbor Ride

410-884-RIDE (7433)

www.neighborride.org

Howard County Office

on Aging & Independence

MD Access Point (MAP)

(410) 313-1234

Metropolitan Washington Ear

(301) 681-6636

www.washear.org

HCPSS Senior Pass

(410) 313-6682

Updates and Information

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling)
- Your driver has not arrived at the scheduled time/place



Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

Enjoy Free or Reduced Access to School Events With an HCPSS Senior Pass!



The Howard County Public School System (HCPSS) Senior Pass program is free and available to residents 65 years or older. Senior Pass holders enjoy free admission to high-school home athletic contests and music and dance performances, and half-price tickets

to theater productions. Applications are available online at: <http://www.hcpss.org/parents/senior-pass-program/> or by calling the HCPSS Public Information Office at: (410) 313-6682.

What is Neighbor Ride's Inclement Weather Policy?

To ensure the safety of our drivers and passengers, either the driver or the passenger may cancel a ride by calling the Neighbor Ride office. In questionable weather, even if the driver is willing to drive, he/she will contact the passenger to confirm that the ride is still needed. If the ride is cancelled, the driver will contact Neighbor Ride.

If possible, the Neighbor Ride office will remain open to handle notification of cancellations. Payments for cancelled rides are refunded by crediting passengers' accounts.

Neighbor Ride Rate Schedule (Effective Jan. 1, 2018)

Following Neighbor Ride's triennial review of transportation fees, our rate schedule will be adjusted effective January 1, 2018. The chart on the right depicts the updated fares. As always, fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. **If your income is limited, however, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 3 miles	\$8.00
3 – 4.99 miles	\$10.00
5 – 6.99 miles	\$12.00
7 – 9.99 miles	\$16.00
10 – 14.99 miles	\$22.00
15 – 19.99 miles	\$28.00
20 – 35 miles	\$36.00

Requesting Rides (Allow 3 business days when you schedule a ride.)



Call **410-884-7433**

OR



Visit www.neighborride.org, click on “Passengers,” and then “Request a Ride” and fill out our online ride request form.

Request Day	First Available Ride Day
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor’s name and group practice name are also requested.

Hoping You Don’t Get Another Knicknack?

Next time someone asks what you would like for Christmas, Hanukkah, your birthday or other celebration, suggest that they give you the “gift of transportation.” Friends and family members can add to your passenger account by going to www.neighborride.org and clicking Passengers and then Make a Payment; or, by sending a check to Neighbor Ride at 5570 Sterrett Place, Suite 102 – Columbia, MD 21044. For check payments, please be sure they write “for account of Passenger’s Name” on the memo line. Contact Patrice at 410-884-7433 or volunteer@neighborride.org for additional information.

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride’s upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
Thanksgiving	Thursday	Nov 23, 2017	No	No
Black Friday	Friday	Nov 24, 2017	No	Yes
Christmas Eve	Sunday	Dec 24, 2017	No	Yes
Christmas	Monday	Dec 25, 2017	No	No
New Year’s Eve	Sunday	Dec 31, 2017	No	Yes
New Year’s Day	Monday	Jan 1, 2018	No	No
Martin Luther King, Jr. Day	Monday	Jan 15, 2018	No	Yes
Presidents’ Day	Monday	Feb 19, 2018	No	No

Metropolitan Washington Ear *Free Audio News and Information Service*

Metropolitan Washington Ear (MWE) is a nonprofit organization providing free audio news and information services for blind, visually-impaired, and physically disabled residents of Maryland, Virginia, and the District of Columbia. The organization strives to substitute hearing for seeing, improving the lives of people with little or no vision by enabling them to be well-informed, fully-productive members of their families, their communities, and the working world. In addition to national and international news, MWE offers listeners a wide range of local information including: weekly food and shopping ads, TV listings, election guides, movie and live theatre schedules, community newsletters, notices of meetings and events, and public service announcements of particular interest to the blind, visually-impaired, and physically disabled community.

Services are completely free and include:

- 24/7 radio broadcast using radios pre-tuned to MWE's station and a subcarrier channel from WETA-FM.
- 24/7 telephone dial-in news and information service accessed by using a touch-tone telephone that allows the caller to skip and scan newspapers, magazines, and other information just as a sighted person does when reading a publication.
- Personal look-up service every evening.
- Audio-Description of live stage performances in ten theaters in the DC metropolitan area.

MWE's services are available to anyone who provides certification that they are unable to effectively read ordinary print because of visual or physical limitations. Learn more by calling (301) 681-6636 or visiting www.washear.org.

Join us in thanking the following for their generous support:

Visionary (\$5,000 and above)

Coalition of Geriatric Services (COGS)
National Volunteer Transportation Center
SunTrust Foundation

Benefactor (\$2,500 to \$4,999)

Apple Ford Lincoln
Enclave at Ellicott Hills
Howard County General Hospital

Patron (\$1,000 to \$2,499)

The Allstate Foundation
Coldwell Cares Foundation
Gift Card Giving
Lorien Health Systems
Norris Automotive Group
Rotary Club of Columbia Patuxent
The Shelter Group
Unitarian Universalist Congregation of Columbia

Partner (\$500 to \$999)

Carber Power Technologies
Corporate Office Properties Trust
Howard County Office on Aging & Independence
Katkow Dentistry, LLC
Kiwanis Club of Ellicott City

Long & Foster Columbia Sales
State Farm Insurance – Kimberly Musser
Swann Insurance, LLC
Tino's Italian Bistro
The Vertical Connection

Friend (\$150 to \$499)

Amazon Smile
Commercial Insurance Managers
The Florence Bain Senior Center Council
Giant Food
Howard Community College
Hudson Coastal Raw Bar & Grille
James Ferry Photography
Kittamaquindi Community Church
Let's Move, LLC
Maryland Spine & Sports Medicine
Mobile Medical Imaging, LLC
Pioneer Custom Cleaning
The Yungman Group of Keller
Williams Intergrity
Stella Notte

Donors

The Beacon Newspapers
Columbia Medical Supply
Ellicott City Senior Center Council

ETSP, Inc.
GoodSearch/Good Shop
Howard Bank
Newcomers of Howard County
North Laurel Senior Council, Inc.
PayPal Giving Fund
Taurus CPA Solutions
Visiting Angels
Western Howard County Senior Council
The Yoga Center of Columbia

Grantors

The Michael Barr and Teja Rau Family Foundation
BFG Community Foundation, Inc.
Judith & Edwin Cohen Foundation
Columbia Association
Community Foundation of Howard County
Howard County CSP
ITNAmerica
The Kahlert Foundation
MTA - Senior Rides Program
The Leonard & Helen R. Stulman Charitable Foundation
United Way of Central Maryland