

The Rider

Opening Doors

Fall brings the kick-off for Neighbor Ride's year-long 15th Anniversary celebration, as well as the launch of our Annual Giving Campaign. We hope you will join us as we reflect on the many ways that Neighbor Ride's service has opened doors for seniors and other community members. Your stories and support will make such a difference! Please take a moment to share your experiences with us by sending a note, emailing community@neighborride.org, or even leaving a voicemail at 410-884-7433 (option 5). Donations can also be made anytime, via checks, made payable to Neighbor Ride and mailed to: 5570 Sterrett Place, Suite 102, Columbia, MD 21044 or online at: www.neighborride.org. Together, we'll keep opening doors and changing lives in Howard County.



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We're on the Web!
www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Neighbor Ride
410-884-RIDE (7433)
www.neighborride.org

**Howard County Office
on Aging & Independence
MD Access Point (MAP)**
(410) 313-1234

**Howard County Board of
Elections**
410-313-5820

HCPSS Senior Pass
(410) 313-6682

Need a Ride to the Polls?

Early Voting takes place from Thursday, October 25th through Thursday, November 1st; and Election Day falls on Tuesday, November 6th. Early Voting Centers include Ridgely's Run Community Center, Miller Library, Bain Center and Howard County Fairgrounds. Neighbor Ride is available to provide transportation to the polls for registered voters who are Howard County residents, age 60 and over, and able to independently get into and out of standard vehicles. Individuals who are new to Neighbor Ride are asked to contact us at (410) 884-7433 at least two weeks before they would like to vote. For existing Neighbor Ride passengers, the minimum 3-day advance notice applies.

Updates and Information

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling.)
- Your driver has not arrived at the scheduled time/place



Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

What is Neighbor Ride's Inclement Weather Policy?

To ensure the safety of our drivers and passengers, either the driver or the passenger may cancel a ride by calling the Neighbor Ride office. In questionable weather, even if the driver is willing to drive, he/she will contact the passenger to confirm that the ride is still needed. If the ride is cancelled, the driver will contact Neighbor Ride.

If possible, the Neighbor Ride office will remain open to handle notification of cancellations. Payments for cancelled rides are refunded by crediting passengers' accounts.

Upcoming Events

Be sure to mark your calendar and plan to join us for:

Mental Health First Aid for Older Adults (Monday, October 22nd / 8:30am-5pm): Offered in collaboration with Howard County General Hospital, the HoCo Local Health Improvement Coalition and the Mental Health Association of Maryland, this 8-hour public education program introduces participants to the unique risk factors and warning signs of mental health problems in adults over 65. The class will be held in the Howard County General Wellness Center and is free of charge. Continental breakfast and lunch will be provided through the generous support of The Bob Lucido Team. Contact Patrice or Holly at (410) 884-7433 or volunteer@neighborride.org for more information.

An Ounce of Prevention Caregiver Conference (Saturday, November 3rd / 8:30am-2:30pm): Hosted by the Howard County Office on Aging & Independence, this conference focuses on prevention and maintenance of caregivers' and care recipients' well-being. Admission to the conference, held at Ellicott City 50+ Center, is free and includes a continental breakfast and box lunch. FREE on-site Respite Care provided. For more information contact Kathy Wehr at kwehr@howardcountymd.gov / 410-313-5955. Register online at: <https://caregiverjourney.eventbrite.com>.

Tino's Foundation Day (Monday, December 3rd/11am-10pm): Visit Tino's Italian Bistro (8775 Centre Park Dr, Columbia, MD 21045) between 11am and 10pm for a fantastic lunch, dinner or happy hour. 10% of the day's proceeds will be donated to Neighbor Ride to support our volunteer-driven senior transportation program.

BINGO 2019 (Saturday, May 4th): Join Neighbor Ride at FOP Lodge 69 for our 5th Annual Basket BINGO, featuring bags, totes, and organizers by Thirty-One filled with an incredible assortment of gift certificates and valuable prizes. Doors open at 6pm / Games begin at 7pm. Contact Colleen at community@neighborride.org or 410-884-7433 for information about tickets or sponsorship opportunities.

Requesting Rides (Allow 3 business days when you schedule a ride.)



Call **410-884-7433**

OR



Visit **www.neighborride.org**, click on “Passengers,” and then “Request a Ride” and fill out our online ride request form.

| Request Day | First Available Ride Day |
|-------------|--------------------------|
| Monday | Friday |
| Tuesday | Saturday |
| Wednesday | Sunday or Monday |
| Thursday | Tuesday |
| Friday | Wednesday |
| Saturday | Thursday |

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor’s name and group practice name are also requested.

Neighbor Ride Rate Schedule

Fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. **If your income is limited, however, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

| One-Way Mileage | Roundtrip Fee |
|------------------|---------------|
| Under 3 miles | \$8.00 |
| 3 – 4.99 miles | \$10.00 |
| 5 – 6.99 miles | \$12.00 |
| 7 – 9.99 miles | \$16.00 |
| 10 – 14.99 miles | \$22.00 |
| 15 – 19.99 miles | \$28.00 |
| 20 – 35 miles | \$36.00 |

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride’s upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

| Holiday Observance | Day | Date | Office Open? | Rides Available? |
|-----------------------------|----------|--------------|--------------|------------------|
| Thanksgiving | Thursday | Nov 22, 2018 | No | No |
| Black Friday | Friday | Nov 23, 2018 | No | Yes |
| Christmas Eve | Monday | Dec 24, 2018 | No | Yes |
| Christmas | Tuesday | Dec 25, 2018 | No | No |
| New Year’s Eve | Monday | Dec 31, 2018 | No | Yes |
| New Year’s Day | Tuesday | Jan 1, 2019 | No | No |
| Martin Luther King, Jr. Day | Monday | Jan 21, 2019 | No | Yes |
| Presidents’ Day | Monday | Feb 18, 2019 | No | Yes |

Join us in thanking the following for their generous support in FY2018:

Visionary (\$5,000 and above)

Howard County General Hospital

Benefactor (\$2,500 to \$4,999)

Apple Ford Lincoln

Coalition of Geriatric Services (COGS)

Patron (\$1,000 to \$2,499)

ezStorage

R Home Property Management, LLC

Right at Home

Rotary Club of Columbia Patuxent

Unitarian Universalist Congregation of Columbia

Partner (\$500 to \$999)

Baltimore Washington Financial Advisors

Bob Lucido Team of Keller Williams Integrity

Kiwanis Club of Ellicott City

Flew the Coop, LLC

Howard County Office on Aging & Independence

Katkow Dentistry, LLC

Kimberly Musser – State Farm Insurance

Long & Foster Columbia Sales

Swann Insurance, LLC

The Vertical Connection Carpet One

Winter Growth, Inc.

Friend (\$150 to \$499)

Bain Center Council

Howard Community College

James Ferry Photography

Kittamaquindi Community Church

Lib's Grill

The Lutheran Village at Miller's Grant

Maryland Spine & Sports Medicine

Mid Maryland Triathlon Club

Mobile Medical Imaging

Pioneer Custom Cleaning

Prosperity Home Mortgage

Sage Title Group

Tino's Italian Bistro

Western Howard County Senior Council

The White Oak Tavern

The Yoga Center of Columbia

Donors

Amazon Smile

The Beacon Newspapers

Brighton Gardens of Columbia

CarePatrol – Bonnie Danker

Columbia Medical Supply

Corner Bakery Café – Columbia

Exelon Foundation

Good Search / Good Shop

Mobile Medical Imaging, LLC

North Laurel Senior Council, Inc.

Newcomers of Howard County

Taurus CPA Solutions

In-Kind Donors

AAA Columbia Car Care Insurance Travel Center

AAA Physical Therapy

Blouffant Hair

Bob Lucido Team of Keller Williams Integrity

Brightview Rolling Hills

The Cheesecake Factory

Chewy.com

Cindy's Spirits

Clyde's Restaurant Group

Decanter Fine Wines

Discovery Communications, LLC

Dream Auto Detailing

Earth Treks

Fairway Hills Golf Club

Four One Oh Nail Bar

Historic Ships in Baltimore

Hudson Coastal Raw Bar & Grille

Iron Bridge Wine Company

La Palapa Grill & Cantina

Live! Casino – Hotel

The Lutheran Village at Miller's Grant

Main Event Entertainment

Mission BBQ

Mother Nature's

National Aquarium

Olney Theatre

Pinot's Palette

Portalli's Restaurant

Princeton Sports

Pro Finish Nails

Smyth Jewelers Ellicott City

Tea on the Tiber

Terrapin Adventures

Thirty-One Gifts – Pam Shuman

Washington Nationals Baseball Club

Wegmans

Grantors

Columbia Association

Community Foundation of Howard County

Horizon Foundation

Howard County CSP

ITN America

Judith & Edwin Cohen Foundation

MTA - Senior Rides Program

United Way of Central Maryland