

5570 Sterrett Place Suite 102 Columbia, MD 21044

The Rider

SAVE the Date! - Friday, October 27th

Join the Coalition of Geriatric Services (COGS) in The Great

Room at Savage Mill for a dazzling night of Wine tasting, Silent Auction bidding, and Entertainment. Proceeds benefit Neighbor Ride and The Vivian Reid Community Fund. Visit cogsmd.org or call Neighbor Ride to purchase tickets.



Thank you to everyone who joined us for Neighbor Ride's 2017 Basket BINGO. We had a fantastic time; and over \$9,500 was raised to support our volunteer-driven transportation program!









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We're on the Web! www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration
 Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Neighbor Ride 410-884-RIDE (7433) neighborride.org

Howard County Office on Aging & Independence MD Access Point (MAP) (410) 313-1234

Howard County Caregiver Support Program (410) 313-5955

Loan Closet of Howard County (410) 313-0363

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Updates and Information

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling)
- Your driver has not arrived at the scheduled time/place

Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday-Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. - 1 p.m.



Did You Know?

Senior Tax Credit

Senior Tax Credit — A Howard County Tax Credit is available for homeowners who are at least 65 years old and have a combined household income that does not exceed 500% of the Federal Poverty Guidelines for a household of 2 (for tax year 2017, that limit is \$81,200). The application due date is September 1, 2017. For more information and/or to download the application, visit: https://www.howardcountymd.gov/Departments/Finance/Billing-and-Payments/Real-Property-Taxes/Tax-Credits/Senior-Tax-Credit.



Medical Equipment Available for Free Use – The Loan Closet of Howard County, located in the Long Reach Village Center, provides a clearinghouse of donated medical equipment for free temporary use to all Howard County residents. Available items include: bathing aids, canes, hoyer lifts, ramps (modular/portable), scooters, shower aids, stair glides, toilet aids, walkers, and wheelchairs (transport/manual). Please always call 410-313-0363 to verify the availability of items ready for pickup.



Powerful Tools for Caregivers

The Howard County Office on Aging & Independence and the Caregiver Support Program will offer a six-week series of classes that offer a supportive environment in which caregivers can explore a variety of self-care tools designed to help:

- Reduce personal stress
- Change negative self-talk
- Communicate more effectively in challenging situations
- Manage emotions
- Make tough caregiving decisions

The 90-minute classes will be held on Tuesdays at 5:30pm from October 3 to November 7, 2017 at the Ellicott City 50+ Center. To register, or to learn more about how the program can benefit you or a loved one, please contact Kathy Wehr, Caregiver Support Program Manager, at 410-313-5955 (VOICE/RELAY) or kwehr@howardcountymd.gov.

Requesting Rides (Allow 3 business days when you schedule a ride.)

R	Call 410-884-7433	Request Day	First Available Ride Day	
	OR	Monday	Friday	
	Visit www.neighborride.org, click on "Passengers," and then "Request a Ride" and fill out our online ride request form.	Tuesday Wednesday	Saturday Sunday or Monday	
		Thursday	Tuesday	
		Friday	Wednesday	
		Saturday	Thursday	

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor's name and group practice name are also requested.

Neighbor Ride Rate Schedule

Neighbor Ride's fees are determined by the oneway distance, per Google Maps, between the pick-up location and destination. See rate schedule at the right. If your income is limited, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.

One-Way Mileage	Roundtrip Fee
Under 2 miles	\$6.00
2 – 3.99 miles	\$8.00
4 – 6.99 miles	\$10.00
7 – 9.99 miles	\$15.00
10 - 14.99 miles	\$20.00
15 – 19.99 miles	\$25.00
20 - 35 miles	\$35.00

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride's upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
4 th of July	Tuesday	July 4, 2017	No	No
Labor Day	Monday	Sept 4, 2017	No	No
Thanksgiving	Thursday	Nov 23, 2017	No	No
Black Friday	Friday	Nov 24, 2017	No	Yes
Christmas Eve	Sunday	Dec 24, 2017	No	Yes
Christmas	Monday	Dec 25, 2017	No	No
New Year's Eve	Sunday	Dec 31, 2017	No	Yes
New Year's Day	Monday	Jan 1, 2018	No	No

Neighbor Ride Receives STAR Award for Distinction

The National Volunteer Transportation Center (NVTC) has designated Neighbor Ride as a 2016 STAR Award for Distinction recipient. The award acknowledges Neighbor Ride as an outstanding volunteer transportation program; and specifically recognizes the generous contributions of our incredible volunteers in providing transportation services for older adults in our community.



Saturday, September 9 • 10 am to 3 pm **North Laurel Community Center**

9411 Whiskey Bottom Road, Laurel 20723



For vulnerable adults (18 and older) who would otherwise not have access to quality, affordable treatment. INFO: Miriam Bennett at 410-313-6028 (VOICE/RELAY) or mbennett@howardcountymd.gov

Join us in thanking the following for their generous support:

Visionary (\$5,000 and above)

Coalition of Geriatric Services (COGS) National Volunteer Transportation Center SunTrust Foundation

Benefactor (\$2,500 to \$4,999)

Apple Ford Lincoln BFG Community Foundation, Inc. Howard County General Hospital: A Member of Johns Hopkins Medicine

Patron (\$1,000 to \$2,499)

The Allstate Foundation Coldwell Cares Foundation Gift Card Giving Lorien Health Systems Norris Automotive Group Rotary Club of Columbia Patuxent The Shelter Group

Partner (\$500 to \$999)

Carber Power Technologies Corporate Office Properties Trust Howard County Office on Aging & Independence Katkow Dentistry, LLC Kiwanis Club of Ellicott City State Farm Insurance - Kimberly Musser Swann Insurance, LLC The Vertical Connection

Friend (\$150 to \$499)

Amazon Smile Commercial Insurance Managers The Florence Bain Senior Center Council Giant Food

Howard Community College Hudson Coastal Raw Bar & Grille James Ferry Photography Kittamaqundi Community Church Let's Move, LLC Maryland Spine & Sports Medicine **Pioneer Custom Cleaning** Tino's Italian Bistro The Yungman Group of Keller Williams Intergrity Stella Notte

Donors

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The Beacon Newspapers

The Yoga Center of Columbia

Grantors

Foundation

The Michael Barr and Teja Rau Family Foundation Judith & Edwin Cohen Foundation Columbia Association Community Foundation of Howard County **Howard County CSP ITNAmerica** The Kahlert Foundation MTA - Senior Rides Program

The Leonard & Helen R. Stulman Charitable