

The Rider

We Had a Ball at BINGO!

Neighbor Ride's 4th Annual BINGO was a resounding success - raising over \$13,000 for our volunteer-driven transportation program! With dozens of local businesses sponsoring baskets and donating gifts, the prizes were absolutely amazing; and our crowd of over 230 was filled with a fun mix of participants ranging in age from under one to over 90.

Please join us in offering special thanks to this year's Presenting and Event Sponsors for their generous support:

Presenting Sponsor *Right at Home*

Award-winning in-home care that lets loved ones enjoy healthy lives in the comfort of a familiar environment.

Event Sponsors *Baltimore Washington Financial Advisors*

Nationally recognized wealth management firm providing objective advice since 1986.

Bob Lucido Team of Keller Williams Integrity

Award-winning team of experienced real estate professionals specializing in buyer and seller representation in the Baltimore and Washington Metropolitan regions.

Flew the Coop, LLC

"Close the door and walk away" peace-of-mind move preparation services for your home sale.

Howard County Office on Aging & Independence

County Office promoting the full inclusion of persons with disabilities, addressing the needs of an increasingly diverse cultural community, and supporting the desires of citizens to remain independent as they grow older.

State Farm - Kim Musser, Agent

Howard County agent offering 25 years of Auto, Home, Business, Property, Life, and Health insurance experience.

See back page for photos of the fun!

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We're on the Web! www.neighborride.org

- Learn More About Volunteering
- Donate Online
- Download Registration Packets and Information
- Request a Ride
- Make a Deposit into a Passenger Account
- Read about Neighbor Ride News and Upcoming Events

Handy Contacts

Neighbor Ride
410-884-RIDE (7433)
www.neighborride.org

Howard County Office on Aging & Independence MD Access Point (MAP)
(410) 313-1234

Howard County Police Department Community Outreach Division
410-313-2207

HCPSS Senior Pass
(410) 313-6682

Updates and Information

When to Use the Emergency Line

Please leave a message on the Emergency Line when the Neighbor Ride office is closed if:

- You need to cancel a ride scheduled to take place within the next 12 hours
- You were not contacted by your driver the night before your ride or two different drivers contact you regarding the same ride (Please remember to check your answering machine before calling)
- Your driver has not arrived at the scheduled time/place



Please do not leave messages that can be handled the next business day in the Emergency voicemail box. Non-emergency, after-hours calls may be left in Neighbor Ride's general voicemail box.

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

What is Neighbor Ride's Inclement Weather Policy?

To ensure the safety of our drivers and passengers, either the driver or the passenger may cancel a ride by calling the Neighbor Ride office. In questionable weather, even if the driver is willing to drive, he/she will contact the passenger to confirm that the ride is still needed. If the ride is cancelled, the driver will contact Neighbor Ride.

If possible, the Neighbor Ride office will remain open to handle notification of cancellations. Payments for cancelled rides are refunded by crediting passengers' accounts.

911 Flagging...What is it? Is it right for my family?

Howard County police routinely respond to calls for persons with an identified developmental, intellectual,



degenerative or physical disorder or disability who have wandered off, gone missing, or are in a state of crisis. With the 9-1-1 flagging program, police can be alerted immediately that the

person involved has a certain condition and provided with valuable information and ways to help before they even arrive.

The database can be used for any relevant mental or physical health concern, to include:

- Autism
- Alzheimer's
- Intellectual or Developmental Disability
- Physical disability, such as blindness or deafness
- Mental health diagnoses

- Other behavior that may affect police response

For more information or to participate in the program, contact the Community Outreach Division at 410-313-2207 or HCPDOutreach@howardcountymd.gov. Request forms are also available at www.HCPD.org.

Coming soon...

While you'll still be able to call and utilize Neighbor Ride the same way you always have, we're excited to announce that we'll soon be launching our updated Ride Match Database. The new system will give folks who prefer to manage their interactions online the ability to login with a unique password and independently view their:

- Ride Status
- Driver Assignments
- Ride Count
- Ride History

Users will also be able to easily check their balances and make payments online.

Requesting Rides (Allow 3 business days when you schedule a ride.)



Call **410-884-7433**

OR



Visit **www.neighborride.org**, click on “Passengers,” and then “Request a Ride” and fill out our online ride request form.

Request Day	First Available Ride Day
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

OFFICE HOURS: Monday–Friday 9 a.m. to 2 p.m. / Saturday 10 a.m. – 1p.m.

For example, if you need a ride on Friday, you must contact Neighbor Ride on Monday, before 2:00 p.m., to schedule. Phone or website requests made after 2:00 p.m. are not accepted until the following business day. When scheduling rides, passengers must provide the pick-up and appointment times, number and names of additional passengers, destination address and telephone number, and return trip time. For medical appointments, the doctor’s name and group practice name are also requested.

Neighbor Ride Rate Schedule

Fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. **If your income is limited, however, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.**

One-Way Mileage	Roundtrip Fee
Under 3 miles	\$8.00
3 – 4.99 miles	\$10.00
5 – 6.99 miles	\$12.00
7 – 9.99 miles	\$16.00
10 – 14.99 miles	\$22.00
15 – 19.99 miles	\$28.00
20 – 35 miles	\$36.00

HOLIDAY OBSERVANCES

Below is a chart depicting Neighbor Ride’s upcoming holiday schedule. Note that these holiday observance dates, like Sundays, do NOT count towards the required three business days-notice needed when scheduling rides. Please try to plan ahead and allow extra time when scheduling rides during weeks with holidays.

Holiday Observance	Day	Date	Office Open?	Rides Available?
4 th of July	Wednesday	July 4, 2018	No	No
Labor Day	Monday	Sept 3, 2018	No	No
Thanksgiving	Thursday	Nov 22, 2018	No	No
Black Friday	Friday	Nov 23, 2018	No	Yes
Christmas Eve	Monday	Dec 24, 2018	No	Yes
Christmas	Tuesday	Dec 25, 2018	No	No
New Year’s Eve	Monday	Dec 31, 2018	No	Yes
New Year’s Day	Tuesday	Jan 1, 2019	No	No



Be sure to save the date for next year's BINGO! Saturday, May 4th - 2019

Please join us in thanking the following businesses and individuals for so generously supporting Neighbor Ride's BINGO 2018. We couldn't have done it without them!

Presenting Sponsor

Right at Home – In Home Care & Assistance

Event Sponsors

Baltimore Washington Financial Advisors
Bob Lucido Team of Keller Williams Integrity
Flew the Coop, LLC
Howard County Office on Aging & Independence
State Farm – Kim Musser, Agent

Special Basket Sponsors

AAA Columbia Car Care Insurance Travel Center
Bain Center Council
Joanne & Rick Fornadel
Karen & David Nitkin

Basket Sponsors

AAA Physical Therapy
Kimberly Akers – Thirty-One Gifts
Sue & Roy Appletree
Brighton Gardens of Columbia
Brightview Rolling Hills
Care Patrol - Bonnie Danker
Chewy.com
Columbia Medical Supply
Barbara & Larry Greenfeld
Jesse Harvey
The Iron Bridge Wine Company
Live! Casino and Hotel
The Lutheran Village at MILLER'S GRANT
Mobile Medical Imaging
North Laurel Senior Council

Olney Theatre

Janet Rodriguez

Mary & Joseph Smothers

Donna Snyder

Amy Spanier

Courtney & Richard Watson

Western Howard County Senior Council

Donors

Baltimore Orioles

Blouffant Hair

Bob Lucido Team of Keller Williams Integrity

Cindy's Spirits

Clyde's of Columbia

Decanter Fine Wines

EarthTrek

Fairway Hills Golf Club

Four One Oh Nail Bar

Historic Ships Baltimore

Hudson Coastal

La Palapa Grill

Main Event Entertainment

Mission BBQ – Ellicott City

Mother Nature's

Pinot's Palette – Ellicott City

Portalli's

Princeton Sports

Pro Finish Nails – Dorsey Search

Pam Shuman – Thirty-One Gifts

Smyth Jewelers – Turf Valley

Tea on the Tiber

Terrapin Adventures

Washington Nationals

Wegmans