



WINTER 2024

Have an Unused Car or Truck?

Consider donating it to Neighbor Ride! We accept vehicles regardless of age or condition; and anyone from anywhere (including friends and family in other states) can donate. Proceeds help make the transportation service that we provide for older adults possible.

The process is quick, easy, and secure. Simply call **866-829-2918** to schedule your free vehicle pick-up. Learn more online at: neighborride.org/vehicle-donations/.

IT'S TIME TO GET IN ON THE FUN!



BINGO 2024 Saturday, April 27th

With prizes that include an overnight Live! Casino & Hotel package, daytrip activities, family fun packages, gift cards from local restaurants, a barrel of cheer, and so much more, this year's BINGO fundraiser is going to be better than ever! Be sure to get your tickets before they sell out.

Time: Doors open at 6pm / Games begin at 7pm

Venue: FOP Lodge 69 (2832 Nine Mile Cir, Catonsville)

Tickets: \$25 (for 20 games) - Purchase at neighborride.org OR via check to: 5570 Sterrett Pl, Ste 102 - Columbia, MD 21044

Can't make it this year, but still want to support our annual fundraiser? Consider making a contribution or donating a gift card. Contact Colleen at community@neighborride.org or (410) 884-7433 to let her know how you would like to help.

Ride Rate Schedule

Rates - Effective July 1, 2022

Fees are determined by the one-way distance, per Google Maps, between the pick-up location and destination. If you are a Veteran or your income is limited, you may be eligible for subsidized rides. Please call the Neighbor Ride office for more information or to request an application.

One-Way Mileage	Roundtrip Fee
Under 1 mile	\$10.00
1 - 4.99 miles	\$12.00
5 - 9.99 miles	\$18.00
10 - 14.99 miles	\$24.00
15 - 19.99 miles	\$30.00
20 - 35 miles	\$36.00

Requesting Rides (Allow 3 business days when scheduling a ride.)*

Call 410-884-7433 or visit portal.neighborride.org and click on Request a Ride

OFFICE HOURS:
Monday-Friday 9 a.m. - 2 p.m.
Saturday 10 a.m. - 1 p.m.

Request Day	First Available Ride Day
Monday	Friday
Tuesday	Saturday
Wednesday	Sunday or Monday
Thursday	Tuesday
Friday	Wednesday
Saturday	Thursday

NOTE: Holidays do NOT count towards the 3 day requirement and will shift the schedule above.

Holiday Schedule (Office is Closed)

Monday, May 27 - Memorial Day
Thursday, July 4 - Independence Day

Monday, September 2 - Labor Day
Thu/Fri, November 28 & 29 - Thanksgiving

Reminder: Inclement Weather Policy

To ensure the safety of our drivers and passengers, either the driver or the passenger may cancel a ride by calling the Neighbor Ride office. In questionable weather, even if the driver is willing to drive, he/she will contact the passenger to confirm that the ride is still needed. If the ride is cancelled, the client should contact Neighbor Ride.



Ride Match Portal Update

If you use our online client portal, please be on the lookout for an email regarding the launch of our new and improved Ride Match scheduling system. We have been working for over a year to rebuild the system on a Google platform so that enhancements, maintenance, and security updates are easier and less expensive to implement. The only difference for clients who utilize the portal will be that their login user name will change.

A Look Back at Our History

As we celebrate our 20th Anniversary Year, we think it is important to take a look back at how it all started.

In the late 1990's, Howard County was abuzz with efforts that eventually gave rise to Neighbor Ride. The Vision 2000 project, exploring the future of the community, and results from the Howard County Office on Aging's county-wide survey revealed that health care and transportation were the top concerns for aging residents.

At the same time, Transportation Advocates, a grassroots group, was proactively tackling transportation issues in the county. In early 2001, six members participated in a conference in Annapolis where Katherine Freund presented the Supplemental Transportation Program (STP) for seniors that she had initiated in Portland, ME. The STP concept piqued the interest of the Howard County attendees.



A working group emerged and they decided to bring the idea of STPs to the community. This resulted in an October 2002 conference that attracted nearly 100 participants. During the event, Helen Kerschner, President of the Beverly Foundation, shared insights into the success of the STP project they had financed in Pasadena, CA. The conference inspired 26 volunteers to further explore establishing a transportation service for older adults in the county.

Early Leadership

Leadership was crucial, and Phyllis Madachy, head of Howard County's Office on Aging, assigned Peggy Rightnour, a talented planner, to work on the project. Dick Kirchner, an attorney and member of the Howard County Transportation Board, and Harold Rappoport, a transportation consultant, also joined the effort. Judy Pittman, Director of the Urban Rural Transportation Alliance, completed the new Steering Committee.

Planning and Early Funding

The workgroup started meeting monthly in December 2002, addressing critical issues like insurance, employee versus volunteer models, transportation delivery, partners, and funding. After a year and a half, the group committed to Supplemental Transportation in Howard County, choosing a volunteer model and securing funding from Howard County General Hospital, the Columbia Association, the Rouse Company Foundation, the Columbia Foundation, and the Horizon Foundation.

Neighbor Ride's Launch

By September 2004, first year funding was in hand, free office space was secured in the Business & Technology Incubator and founding Board members were recruited. Shortly after, the organization filed for nonprofit status and hired Neighbor Ride's first Executive Director, Colleen Konstanzer.

Following a month of policy development, volunteer recruitment and training, and collaboration with partners, we launched our service on November 17, 2004, with a ribbon-cutting ceremony at Parkview Owen Brown. Afterwards, then-County Executive Jim Robey drove our first passengers to the Office on Aging's Thanksgiving luncheon and Neighbor Ride was officially on the road!



Please Join Us in Saying Thank You...

As we celebrate Neighbor Ride's 20th Anniversary year, we invite you to join us in expressing gratitude for our amazing volunteers by sending a thank you message and/or sharing a story of one of your most memorable Neighbor Ride experiences. You can send us a short narrative either as an email, a letter, or as a voicemail message.

Email to: Colleen at community@neighborride.org

Mail to: Neighbor Ride | 5570 Sterrett Pl, Suite 102 - Columbia, MD 21044

Phone Message: (410) 884-7433 | Press 3 to leave your message on Colleen's line.

THANK YOU for helping us let our volunteers know how much they are appreciated!

A Very Special Thank You to Our **20th Anniversary Year Sponsors**



The Columbia Association
Community Action Council of Howard County
Davis, Agnor, Rapaport & Skalny – Attorneys at Law
Edelman Financial Engines

The Hearing Aide
The Hutt Company, LLC
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Senior Placement Navigators

Thanks Also to Our FY24 Corporate Donors & Grant Funders

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Howard County CSP Grant Program
Howard County Office on Aging & Independence

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Women's Giving Circle of Howard County