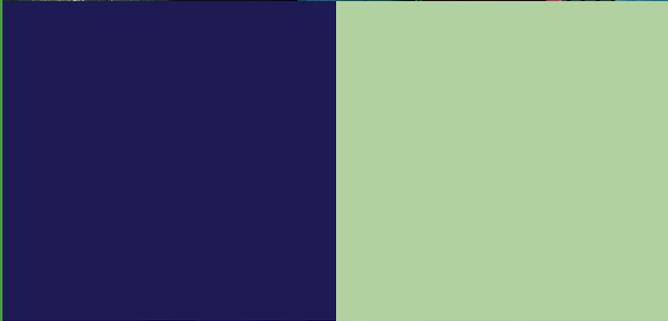


Annual Report 2025



Every ride has a story.

What We Do

Since 2004, Neighbor Ride has helped older adults in Howard County stay active, independent, and connected.

Our volunteer drivers provide friendly, reliable transportation for residents age 60 and over.

We offer daytime and evening rides, seven days a week, to destinations within 35 miles of a rider's home.



Mission

Neighbor Ride enhances the health and quality of life for Howard County's seniors by providing the comfort and peace of mind of affordable, passenger-focused transportation services through a reliable, volunteer-based system.

Vision

To continue and expand Neighbor Ride's unique capability to offer local transportation that benefits the health and well-being of Howard County's seniors and strengthens the community as a whole.

At Neighbor Ride, we believe that:

- Every senior should enjoy the full benefits of being connected to people, services and activities that add meaning and value to their lives.
- Volunteers deserve rewarding work that fits into their lives and contributes to our community.
- Our community benefits when individuals of all ages can play active and productive roles.

Every Ride Has a Story — of Compassion, Service, and Community

Every Neighbor Ride trip has a destination — whether it's a doctor's office, a Howard County 50+ Center for a class or activity, a faith-based organization for a service, or a local restaurant for lunch with friends. These destinations matter deeply to our clients, supporting their health, independence, and quality of life.

But every ride is more than just a trip. It's an intersection — a moment when two members of our community connect: a volunteer driver and a client passenger. These connections are the heart of Neighbor Ride. They are stories of compassion, service, and community. This past year alone, we created over 5,025 unique pairings between volunteers and clients — proof that Neighbor Ride is truly driving community.

In FY2025, we proudly celebrated 20 years of impact in Howard County. Built on the simple act of a neighbor helping a neighbor, we surpassed 250,000 lifetime trips and are on track to reach 275,000 by the end of FY2026, with strong 15% year-over-year growth.

None of this would be possible without you. To our volunteers: thank you for your daily investment of time and care.

To our donors and supporters: thank you for your financial contributions that empower our drivers and coordinators to ensure every client reaches their destination safely.

As our community continues to age — with nearly 10,000 residents expected to be 85 or older by 2030, more than double the number in 2020 — the need for Neighbor Ride's services will only grow. We humbly ask for your continued support to help us meet this rising demand. Your generosity will allow us to:

- Expand our volunteer base to serve more clients
- Reach those who may not know about our services
- Ensure smooth daily operations, providing 80–90 trips each day
- Invest in technology and partnerships to enhance service delivery and ease of use

We are honored to have you as a partner and invite you to continue this journey with us into the next 20 years. Together, we can ensure that every older adult in Howard County has access to essential transportation — fostering mobility, independence, and connection.

With gratitude,



Bruce Fulton
Bruce Fulton
 Executive Director



Bita Dayhoff
Bita Dayhoff
 Board President

Every ride has a story.

A story of giving back ...

310 volunteers giving 19,750 hours of service



Deborah's Driving Story

"What drives me to drive is the interaction with the passengers that I get from Neighbor Ride. They are so varied in their interests and backgrounds, and I love the conversations I have with them. They are sometimes what drive me to get out of the house myself, and that's something important we are giving to each other."

Deborah Hasan, Volunteer Driver



Emily's Gift of Sharing Time

"My Neighbor Ride story is about community. It's joining with your community, learning about your community, and interacting with your community. It's something I didn't have until I started volunteering. I am retired and don't have to work anymore. I have a lot of time, and I think that sharing is what community is all about. It doesn't cost me any money; it just costs me some time. It's really rewarding for me."

Emily Morris, Volunteer Driver



A story of service ...

5,498 free trips for clients in need through Good Neighbor Fund

932 free trips for veterans through Driving Heroes Program

475 free deliveries from Howard County Food Bank



Connecting with a New Neighborhood

The Hjelms moved to Howard County a year ago to be closer to their daughter Kristin and her family. It was a lot of change at once. Neighbor Ride helped ease that adjustment in many ways.

"After living in Virginia for 53 years, moving here was hard for my parents," says Kristin. "It can become lonely when you are making that change, leaving your friends. But, through Neighbor Ride my parents made new friends and connections with people who are making the community accessible to them."

"I think one of the things that is nice about Neighbor Ride is that my dad feels like he is getting into the car with a friend."

Neighbor Ride has brought many resources to the Hjelms. "Being 84 years old, I have a doctor for every organ in my body, and that means a lot of trips. Thank God I'm healthy, but it gives me a sense of security that I didn't have before," says James. One of their first drivers, Emily, provided more than just a ride; she was a wealth of knowledge about their new area too — including the best place to fish.

"When I look at the number of Neighbor Ride volunteers and the thousands of miles and hundreds of trips that they make per year, I am so appreciative of the fact that there are people who give their time. Neighbor Ride has widened our world and widened our friends and made a fantastic improvement in our quality of life," says Jane.

A story of connection ... 17,748 trips — 15% more than 2024

53% medical 24% social and wellness 11% shopping

7% work/volunteer/education 5% faith-based



Connecting in Conversation

"I was already feeling uncomfortable driving in the rain and at night and started wondering if I can make it work without a car. I live in a community with a lot of neighbors who are friends, and we go to the same kind of places. But for things like doctors' appointments, where one is never sure what the end time is going to be, I didn't want my friends to have to wait, so I started using Neighbor Ride, and it has been wonderful."

"My story is one of connection. I get the most interesting story in my 15-minute conversation with a driver. We connect over Columbia stories or music — just all sorts of things. I love meeting new people that way, and everyone is always so well prepared and so courteous. I look forward to the times when I use Neighbor Ride because I know there's another story there."

Kathy Marshall, Client



Filling the Gap

"I started driving shortly after I retired as the CEO of a nonprofit. I wasn't quite ready to hang up my spurs. I've been personally blessed and fortunate to have had the career that I've had, and this is my opportunity to build on that work and to continue to find ways to give back to those in my community."



"In Howard County, access to public transportation can be challenging. What every single Neighbor Ride driver does is fill that gap — we step into the breach and allow people to not only get access to critical services, but to have opportunities for social enrichment."

"I think my favorite thing about volunteering for Neighbor Ride, beyond the human relationships that can be built, is that when you end that ride and you get home and someone in your household says, 'Well, how did that go?' I like saying, 'I met the most fascinating person,' and I can tell that story."

Debra Carr, Volunteer Driver

A story of impact ...

Since 2004 –
259,200 trips and counting!

Statement of Financial Activities *(Audited)*

Year Ended June 30, 2025

Revenue, Gains & Other Support

Contributions	\$ 156,024
Grants	\$ 230,642
Transportation Fees	\$ 130,141
Events	\$ 3,648
Dividends and Interest	\$ 12,834
Unrealized Gain on Investments	\$ 20,201
Other Income	\$ 1,521
	\$ 551,363
Net Assets Released/Transferred from Restriction	\$ 1,348
Total Support and Revenue	\$ 556,359

Expenses

Program Services	\$ 338,125
General and Administrative	\$ 92,099
Fundraising	\$ 52,160
Total Expenses	\$ 482,384
Increase in Net Assets Without Donor Restrictions	\$ 73,975
Increase in Net Assets With Donor Restrictions	\$ 8,096
Change in Net Assets	\$ 82,071
Net Assets at Beginning of Year	\$ 521,119
Net Assets at End of Year	\$ 603,190

A story of community ...

"With 75% of our support coming from within Howard County, Neighbor Ride delivers extraordinary returns, multiplying each dollar invested through more than 19,000 local volunteer hours to transform lives and strengthen our community."

Bruce Fulton, Executive Director

Individual Donors

\$25,000+

Lillian Bauder

\$5,000-\$24,999

Anonymous
Suzanne and Paul Gleichauf

\$1,000-\$4,999

Anonymous
Sue and Roy Appletree
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\$100-\$999

Anonymous (9)
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Kathy and John Byer
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Raisa and Michael Cesario
Murty Challa
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Bess Currie
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Jeffrey and Susan Dreifuss
David and Sandy Dudich
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Bruce and Tina Fulton
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Michael Glicksman
Kenneth and Amy Goodman
Larry and Barbara Greenfeld
Susan Gunther
Parice Halbert
Emma Harrah
Frances A. Harris
Ernest and Elmina Hilsenrath

"I feel it's important to support Neighbor Ride as an extension of our global contribution — trying to love others around us — and this is certainly a way that we can use our resources to love them. We see how well this organization uses those funds, and we feel very comfortable that they are great stewards of our contributions."



Elizabeth and John Glennon
Volunteer Drivers and Donors

Alex Hoffman
Albert and Gail Holm
Neil Hunt
Dennis and Kathy Jankiewicz
Beth Jarosz
Kathy Joss
Mike Karas
Eric and Hattie Katkow
Robert and Sally Kendall
Soonja Kim
Neil and Linda Kirschner
Mike and Terri Klatzkin
Skip Klauka
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Foundation, Corporate and Government Support

Over \$10,000

Ada L. and Albert M. Wibel Foundation
Howard County Government
State of Maryland

\$5,000-\$9,999

Apple Ford Lincoln
Baltimore-Washington Financial Advisors
Community Action Council of Howard County
Community Foundation of Howard County
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"What I love about Neighbor Ride is that not only do they work to fulfill the needs of Howard County's seniors, but they also build community in the process, with the volunteers connecting with riders, creating safe space."

At APL Federal Credit Union, we feel strongly about supporting community building and critical organizations in Howard County. We want to have a meaningful impact when we contribute to efforts in our community. Neighbor Ride is a shining example of an organization that makes a difference with our donation."



David M. Woodruff
President/CEO
APL Federal Credit Union

\$5,000-\$9,999 cont.

Johns Hopkins Howard County Medical Center
MileOne Cares - MileOne Autogroup
TowerCares Foundation

\$2,500-\$4,999

CareFirst BlueCross BlueShield
Compass
Ed and Fern Hamel Family Foundation, Inc.
Howard County Association of REALTORS®
The Hutt Company, LLC
The M&T Charitable Foundation

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Horizon Foundation
Howard County Real Estate Million Dollar Club
Northrop Grumman
Rotary Club of Columbia-Patuxent
Westlake ACE Hardware



Thank You to Our Volunteer Hall of Fame

The Neighbor Ride Volunteer Hall of Fame was established in 2024 to mark Neighbor Ride's 20th anniversary. Inducted volunteers typically have been with the organization for at least five years and have completed at least 500 rides or donated over 200 days of volunteer service in the office. The Hall of Fame honors those volunteers whose unwavering commitment, service, and care are a testament to the power of neighbor helping neighbor.

Neighbor Ride Volunteer Hall of Fame*

- | | |
|-------------------|--------------------|
| Lois Allen | Carol Hillyard |
| Tony Anderson | Bob Jackson |
| Roy Appletree | Barbara Jewett |
| Sue Appletree | Donald Jones |
| Anne Berkowitz | Allison Korn |
| Jeffrey Boutwell | Mike Levin |
| Larry Carson | Al Levine |
| Sara Cochran | Steven McKay |
| Bruce Copeland | Mike Noble |
| Andrea Covington | Rosemary Noble |
| Dave Cramer | Marilyn O'Loughlin |
| JoAnne Elms | Jim Piedrafita |
| Patricia Everhart | Ellen Podhajsky |
| Richard Fleece | Alan Polster |
| Karen Gentle | Ron Polniaszek |
| Paul Gleichauf | Janet Rodriguez |
| Barbara Gumpert | Paul Seiler |
| Farida Guzdar | Matthew Skinner |
| Kathleen Haynes | |

*As of FY25

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Patrice Cerwonka
Program Director



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Program Manager



Help us *accelerate* our impact to meet the growing needs of our community.



Donate now
neighborride.org/support-us



Learn about being a Neighbor Ride volunteer
neighborride.org/join-our-team



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